



## FIT GUARANTEE

**PHONE:** 713.780.8222 | **FAX:** 713.264.8783 | **EMAIL:** INFO@HAMILTONSHIRTS.COM  
**ADDRESS:** 5700 RICHMOND AVE HOUSTON, TX 77057

We guarantee that shirts will be delivered within our size tolerances. If we fail to do so, we will make necessary alterations at no charge.

### WHAT IS A SIZE TOLERANCE?

A size tolerance is the allowable limit of variation in a shirt measurement. For example, our size tolerance at the chest is plus or minus 1". If the requested size at the chest is 50", then the smallest allowable size is 49" and the largest allowable size is 51".

### WHAT ARE HAMILTON'S SIZE TOLERANCES?

- Shoulders:  $\frac{1}{4}$ " on each side
- Chest and Waist: 1"
- Tail:  $\frac{1}{2}$ "
- Collar, Sleeves and Cuffs:  $\frac{1}{4}$ "

### WHY ARE SIZE TOLERANCES NECESSARY?

Some variation in sizing is unavoidable due to cutting and sewing processes, and the fact that shirt fabrics can change size when pressed, worn or laundered.

### WHAT ABOUT SHRINKAGE?

Shirts are delivered with a small allowance for shrinkage at the collar, cuffs and sleeves, and will reach their requested size after one or two launderings.

### I REQUESTED THE SAME FIT AS MY PREVIOUS ORDER, BUT THE NEW SHIRTS FIT DIFFERENTLY THAN SHIRTS FROM MY PREVIOUS ORDER. WHY?

Most likely, the shirts from the previous order have changed size with wear and laundering and are no longer consistent with the requested size measurements that we have on file. In this case, we ask that you provide the best fitting shirt from your previous order for us to measure and compare to the requested size measurements on file.